Bakiga Lodge, PO Box 1026, Kabale, Uganda. info@bakigalodge.org +256 (0)774518421/(0)701179789

www.bakigalodge.org



# **Terms and Conditions of Booking**

## Rates May 2024 + (Per room, Full Board)

FULL	1 person	2 people	3 people	4 people
RATE	FB	FB	FB	FB
Cabin	\$160	\$240	\$330	\$410

Full Board includes accommodation, evening meal, breakfast and a packed lunch. It excludes all other drinks and snacks or any activities that Bakiga Lodge may organise or provide.

# Child policy (5 –14 years)

Children 0-5 sharing with an adult are accommodated free. Children between the age of 6 and 14 sharing with an adult are charged 50% of the full adult rate. Children above the age of 14 years are considered as adults and pay full rates.

### **Booking Deposit**

A deposit of 25% is required on confirmation of your booking. If the booking is cancelled within 90 days before arrival this deposit will be forfeited. **The balance or full payment must be made 7 days prior to arrival.** 

#### Cancellation and 'no show'

Reservations that are cancelled are subject to a cancellation and 'no show' fee at the discretion of the company under the following terms:

30-10 days prior to arrival, a 25% cancellation fee will be charged
10 – 1 days prior to arrival, a 50% cancellation fee will be charged
No notice: 100% cancellation fee will be charged

In all cases, notification of cancellation is only accepted when received in writing per email using the following email address: <a href="mailto:info@bakigalodge.org">info@bakigalodge.org</a>

#### **Payments**

Payment should be made by bank transfer or by paying cash directly into our bank account:

Beneficiary: Bakiga Community Project

**BANK: STANBIC** 

SWIFT CODE: SBICUGKX

BRANCH: KABALE Account Numbers:

USD 9030016369232 UGX 9030016369194

Please quote your company name or reference number when making a payment

When paying by bank transfer from outside Uganda, please add 5% to cover bank fees.

It is also possible to pay by PAYPAL: We have to charge a fee of 5% to cover PAYPAL Fees. Please contact us if you wish to use this option.

All drinks and other charges have to be paid in cash at Bakiga Lodge. We accept Uganda Shillings, US\$ and GBP.

We also accept Visa Cards.

#### **Outstanding Balances**

Any outstanding balances will need to be cleared before new bookings can be added.

#### Loss or Damage to Property and Personal Injury

Visitors should keep their valuables with them and take responsibility for their valuables at all times.

Bakiga Lodge has no Liability for personal injury whether by the willful or negligent acts of its servants or agents (whether fatal or otherwise) suffered by a visitor at the Lodge or on any activity. In particular, visitors are aware and accept the risk of loss or damage of property or personal injury.

By booking with Bakiga Lodge, you accept these terms and conditions.

Thankyou for choosing Bakiga Lodge.